



May 19, 2014

To: M. Lizen Manufacturing:

Congratulations! Over the past year M. Lizen has performed at an overall level of Gold Service to Hu-Friedy Manufacturing Co., LLC. Gold service level is achieved by reaching an overall score of 92% or more.

This rating is determined through overall performance measured for deliveries made with correct Quality, Quantity and Timeliness. Your evaluation result for the calendar year was 99.

We want you to know that we are very pleased with the quality of service your company provides and sincerely appreciate your responsiveness to our needs. Our expectation is that all suppliers to Hu-Friedy Manufacturing Co., LLC deliver a Gold service level of performance and look forward to your ongoing support.

Should you have any questions regarding the specifics of this notice or the results attached please contact me directly.

Again thank you for your ongoing support and we look forward doing business with you for years to come.

Sincerely,

Glen C. Suda  
Purchasing Agent  
Hu-Friedy Manufacturing Co., LLC